

Community Advisor vacancies at FNB

Community Advisor vacancies at FNB

Deadline: 13 November 2024

Location: Limpopo, South Africa

Community Advisor vacancies at FNB

FNB is recruiting and accepting applications for Community Advisor vacancies.

Description: To provide the customers with excellent service by ensuring that they are served promptly, understanding their needs and processing their requests

- Achieve net profit growth for business
- Achieve the delivery of exceptional customer experience against the Balanced Scorecard standards
- Manage the migration of accounts from transactional to Self Service
- Manage the growth of active customer Account Base to increase client base
- Maximise cross sell opportunities and strengthen client relationships
- Track, control and influence sales activities with the specific aim to achieve previously determined sales targets.
- Provision of an efficient administration service through careful and timeous planning, reporting and updating of all related information
- Comply with governance in terms of legislative and audit requirements
- Check all transactions on a daily basis to ensure new business applications are closed within appropriate timelines.
- Track, control and influence sales and service activities with the specific aim to increase sales and service efficiencies
- Compliance with procedures and processes contained in the Golden Rules.
- Provide accurate and reliable sales and service statistics.
- Manage own development to increase own competencies

Details

Take note that applications will not be accepted on the below date and onwards, kindly submit applications ahead of the closing date indicated below.

- 13 November 2024

How to apply

To apply, [visit FNB recruitment portal.](#)

All appointments will be made in line with FirstRand Group's Employment Equity plan.