AgriSETA ICT Internships 2024 / 2025

Internship Application Closing Date: 26 November 2024 @16:30

Internship Location: **Pretoria, Gauteng, South Africa**

Key Responsibilities

As an ICT intern, you will:

- Provide **first-level internal IT support** for AgriSETA end-users.
- Handle verbal, email, and phone queries, ensuring they are logged in the **Helpdesk system**.
- Solve hardware/software problems and provide ongoing support for staff.
- Install and upgrade standard hardware, software, and systems.
- Assist with **cybersecurity awareness campaigns** and remediate ICT vulnerabilities.
- Participate in the **implementation, monitoring, and upgrading** of antivirus and malware protection systems.
- Maintain and update the **computer/inventory tracking system**.
- Support ICT risks, projects, and **Governance/Operations Management**.

Qualifications and Experience

- **National Diploma**/NQF Level 6 in Information Technology.
- Certifications in **A+, N+**, and **MCSE/Microsoft Azure Fundamentals**.
- No prior work experience required.
- **ITIL** and **COBIT foundation certifications** will be an advantage.

Skills and Attributes

- Strong **problem-solving** and troubleshooting skills.
- Ability to work under pressure, both individually and as part of a team.
- Highly professional and detail-oriented.
- Excellent interpersonal skills with a proactive mindset.
- Strong commitment to meeting deadlines.

Position Details

- **Employment Type**: Permanent
- **Number of Positions**: 3
- **Location**: Pretoria

How to apply

To apply, forward your **updated CV and cover letter** (excluding certificates) to:
ICT_Intern@agriseta.co.za

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Note: Only shortlisted candidates will be contacted. If you do not receive communication within four weeks after the closing date, consider your application unsuccessful.

Take advantage of this exciting opportunity to launch your career in ICT with AgriSETA!