

Bidvest Insurance Learnerships 2025 – Apply Now

Bidvest Insurance invites qualified South African individuals to apply for the Learnership Programme 2025.

Learnership Application Closing Date: Not specified (apply as soon as possible)

Learnership Location: Durban, KwaZulu-Natal, South Africa

- **Purpose:** Protecting South Africans against financial losses and unforeseen events.
 - **Operations:** Offers niche value-added products through:
 - **Direct Channel** – Call centres.
 - **Affinity Channel** – Distribution network partnerships.
 - **Values:** Guided by the “BE’VOLUTION,” focusing on people, partnerships, and positive impact.
 - **Career Growth:** As part of the Bidvest Group, one of South Africa’s largest services, trading, and distribution companies, career development opportunities are vast.
-

Position Overview

The Learnership Programme focuses on **Value Added Product Claims**, where participants will learn to assess and process claims accurately while delivering excellent customer service.

Key Responsibilities

- **Customer Service**
 - Handle telephonic and email queries professionally.
 - Ensure customer experience excellence and embed Treating Customers Fairly (TCF).
- **Claims Processing**
 - Capture and validate claim details.
 - Verify policy status and payments.
 - Attach required supporting documents to the system.
 - Process payments and refunds as needed.
- **Query Management**
 - Resolve queries from policyholders, suppliers, and stakeholders.
- **System Updates**
 - Record all interactions on the claims system.
 - Update client policy information.
- **Correspondence**

- Communicate claim outcomes and future requirements to clients.
-

Minimum Qualifications

- **Matric** (Grade 12) – required.
 - **Computer literacy** – essential.
-

Knowledge and Skills

- Strong **customer service** and **administrative experience**.
 - Excellent **communication and interpersonal skills**.
 - Ability to work in a professional, fast-paced environment.
-

How to Apply

Interested candidates should send their applications to:

✉ **Email:** jobs@bidvestinsurance.co.za

👉 [Click here to apply for the Bidvest Insurance Learnership Programme 2025](#)

Note: Preference will be given to PDI (Previously Disadvantaged Individuals) candidates in line with Employment Equity goals. If you do not receive feedback within 2 weeks, please consider your application unsuccessful.

Why Join Bidvest Insurance?

- **Career Growth:** Opportunities to advance within a leading group.
- **Hands-on Training:** Practical exposure in insurance and claims.
- **Dynamic Team:** Be part of an innovative and customer-focused environment.
- **Industry Experience:** Build a strong foundation for future opportunities in financial services.